

March 24, 2023



IMPORTANT INFORMATION FOR CIGNA HEALTHCARE CUSTOMERS
The COVID-19 Public Health Emergency is ending. Here's what you need to know.

Dear Cigna Healthcare Customer,

It has been a privilege to serve you through the challenging days of the COVID-19 pandemic. As the federal Public Health Emergency for COVID-19 comes to an end on May 11, 2023, our commitment to your health continues. **Please read this letter for information on changes that will affect your plan as federal rules expire.**

Starting May 12, 2023, your Cigna Healthcare plan's standard coverage will be reinstated.

Below is a general summary of coverage changes to expect. Please go to the [myCigna® website or app starting May 12, 2023 to see your plan's updated coverage information.](#)

Pharmacy plan coverage

- FDA-approved antiviral and therapeutic treatments will have a cost-share.
- For most plans, COVID-19 vaccines will be covered at 100% under preventive care, when you go to an in-network provider.

Medical plan coverage

- PCR lab testing will be covered with a cost share.
- FDA-approved antiviral treatments will have a cost share.
- COVID treatment will continue to be covered with a cost share.
- For most plans, COVID-19 vaccines will be covered at 100% under preventive care, when you go to an in-network provider. Out-of-network coverage depends on your plan.
- Over-the-counter (OTC) COVID-19 tests won't be covered. But you will be able to use funds from health savings accounts and flexible spending accounts to buy tests.

Questions? We're here to help.

If you have any questions please call us toll-free at the number on your Cigna ID card. Customer Service Advocates are available to help you 24/7/365. *If you have a hearing or speech impairment and use Telecommunications Relay Services (TRS) or a Text Telephone (TTY), dial 711 to connect with a TRS operator. Translation services are also available at no cost to you in over 150 languages.*

Sincerely,

Cigna Healthcare