

Away from home, never far from care

Find in-network care with LocalPlus when you or your dependents are away from home.



Customers in the LocalPlus® network know that they can count on getting quality, affordable care right where they live. But what if you're temporarily away from home, on a business trip or on vacation? What if you have kids away at college who are on your health plan?

Get the care and coverage you deserve.

If you and your dependents are temporarily in an area that's outside of a LocalPlus network, we have you covered with our nationwide **Away From Home Care** feature on myCigna®.*



If you choose to go outside the LocalPlus network (and you don't use our Away From Home Care feature), your care would be considered out-of-network and your share of the costs may be higher.

Find in-network care in just a few easy steps.

Here's how:

1. Log in to myCigna.
2. Select "Find Care & Costs."
3. Enter the applicable city/state or zip code.
4. Select from several ways to search providers, including by doctor name and type.
5. Confirm (when onscreen message pops up) that you need care while you're away from home.
6. See search results for in-network providers or hospitals.

What about an emergency?

You have access to nationwide in-network coverage in case of an emergency.

If you have questions about your specific coverage or in-network providers, just call the number listed on the back of your ID card for 24/7 customer support.



On myCigna, you can also:

Access virtual medical, behavioral and dental care**

— AND —

Search local providers with our cost – transparency tools



Offered by Cigna Health and Life Insurance Company or its affiliates

* No distance requirement. Must be outside of assigned home zip code or a LocalPlus network.

** Cigna Healthcare provides access to virtual care through participating in-network providers. Not all providers have virtual capabilities. Cigna Healthcare also provides access to virtual care through national telehealth providers as part of your plan. This service is separate from your health plan's network and may not be available in all areas or under all plans. Referrals are not required. Video may not be available in all areas or with all providers. All health care providers are solely responsible for the treatment provided to their patients; providers are not agents of Cigna Healthcare. Refer to plan documents for complete description of virtual care services and costs.

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